
WAYBOX × BLUESOUND PROFESSIONAL INTEGRATION

How to set up **Waybox** in the **BluOS** app.

Professional background music, licensed for commercial use, playing on your Bluesound players in minutes. This guide covers the full setup process — in the BluOS mobile app and in BluOS Controller for desktop.

PLATFORM



WAYBOX

AUDIO SYSTEM

BLUESOUND
PROFESSIONAL

BEFORE YOU START

Everything you need to connect Waybox to your Bluesound system.

Waybox integrates directly with **Bluesound Professional** players as a native music service. No extra hardware, no dedicated computers, no complex installs — just your Waybox account and the equipment you already have on site.

ESTIMATED TIME

15 minutes

Average, from start to first track playing.

EQUIPMENT

Bluesound player

Any compatible Bluesound Professional player.

APPS

BluOS Mobile · BluOS Controller

Available for iOS, Android, Windows and macOS.

WAYBOX CREDENTIALS

Sent by email

After initial validation by the Waybox team.

Before you start, garanta que tem:

- ✓ A Bluesound Professional player connected to power and network
- ✓ BluOS app installed (App Store or Google Play)
- ✓ Active Waybox account (credentials sent by our team)
- ✓ Access to the same Wi-Fi network as the player from your phone
- ✓ BluOS Controller on your computer (optional, for desktop management)
- ✓ Access to a browser to sign in at `app.waybox.pt`

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01

CHAPTER 01 · APLICAÇÃO MÓVEL

Set up Waybox in the BluOS app for iOS and Android.

Six steps to activate Waybox as a music service on your Bluesound player from your phone. You can do it on-site, next to the equipment, with no computer needed.

APP

BluOS Mobile

AVAILABLE FOR

iOS · Android

STEPS

6 steps

MOBILE GUIDE · BLUOS

Let's start with the BluOS app on your phone.

Step 01

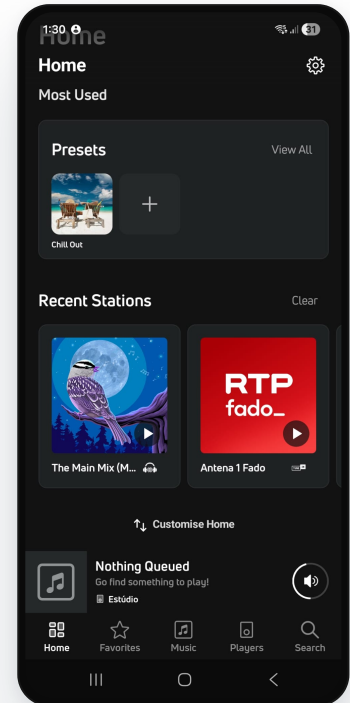
Open the BluOS app.

On your iOS or Android phone, open the **BluOS** app. Make sure your Bluesound player is powered on and that your phone is on the same Wi-Fi network as the player.

- Install the BluOS app from the App Store or Google Play.
- Connect the Bluesound player to power and network.
- Open the app — you should see your player in the **Players** tab.

BEFORE YOU START

Have the Waybox welcome email handy — you'll need the *username* and *password* in Step 4.



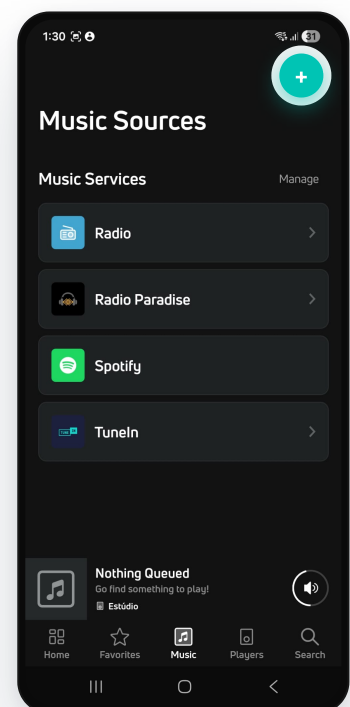
BLUOS APP · HOME SCREEN

Step 02

Open the Music tab.

In the Music tab at the bottom of the BluOS app you'll find the list of music services available on your player. From here we'll add Waybox.

- Tap **Music** in the bottom bar.
- Review the list of music services already connected to the player.
- Tap the **+** symbol in the top-right to add a new service.



MUSIC · MUSIC SOURCES

MOBILE GUIDE · BLUOS

Selecione a Waybox na lista de serviços e inicie sessão.

Step 03

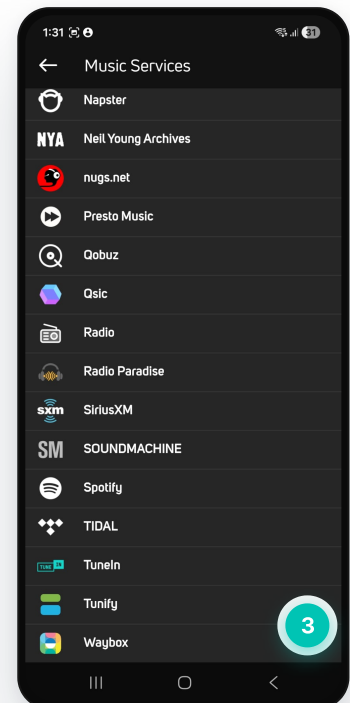
Select Waybox from the Music Services list.

BluOS shows the full list of supported music services. Scroll until you find Waybox — identified by our colorful icon — and tap the name to begin setup.

- Scroll until you find **Waybox** (at the bottom, alphabetical order).
- Tap **Waybox** to open the authorization screen.

SPOTTING THE ICON

Waybox shows up with a distinct, colorful mosaic icon — easy to spot in the list.



MUSIC SERVICES · SELECT WAYBOX

Step 04

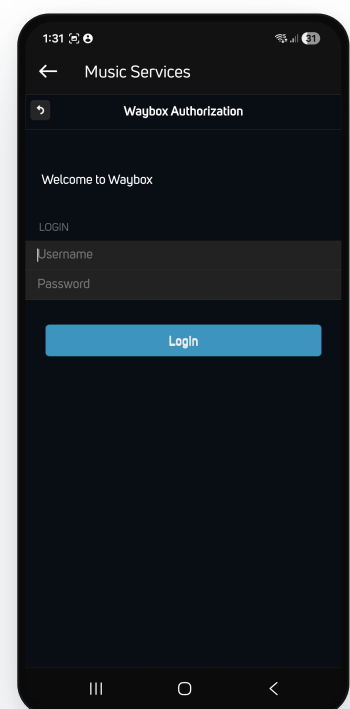
Sign in with your Waybox credentials.

On the **Waybox Authorization** screen, enter the *username* and *password* you received by email from the Waybox team. Credentials are entered only once — the player remembers them.

- Tap the **Username** field and enter your Waybox username.
- Tap **Password** and enter your password.
- Tap **Login** to continue.

NO CREDENTIALS YET?

Contact us at suporte@waybox.pt or check the welcome email sent after you subscribed.



WAYBOX · SIGN IN

MOBILE GUIDE · BLUOS

Authorization confirmed — you're ready to play.

Step 05

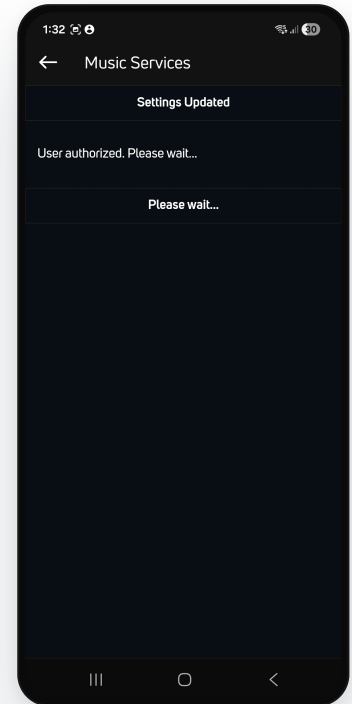
Wait for system confirmation.

After login, BluOS validates your credentials and adds Waybox as a music service. You'll see **Settings Updated** and **User authorized. Please wait...** — the process takes only a few seconds.

- When the screen returns, go back to **Music** manually if the app doesn't do it for you.
- Verify that **Waybox** now appears in the services list.

GOOD NEWS

From this point on, Waybox is permanently available on every Bluesound player linked to your account.



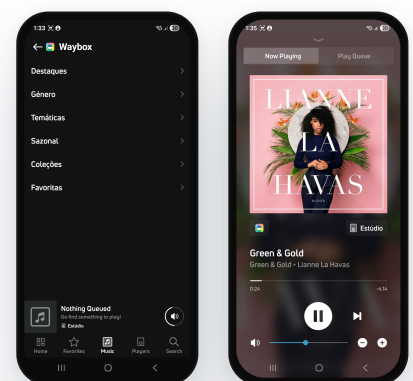
CONFIRMATION · USER AUTHORIZED

Step 06

Browse the Waybox library and start playing.

Tap **Waybox** in Music Sources to open the library. Your playlists are organized into **Destaques**, **Gênero**, **Temáticas**, **Sazonal**, **Coleções** and **Favoritas** (in-app labels remain in Portuguese). Pick one — music starts playing on your player immediately.

- Select a category (e.g., **Destaques** or **Temáticas**).
- Tap a playlist to start playback.
- Control volume and the current track from **Now Playing**.



WAYBOX CATEGORIES

NOW PLAYING

02

CHAPTER 02 · APLICAÇÃO DESKTOP

Set up Waybox in BluOS Controller for Windows and macOS.

For centralized management from the computer — ideal for spaces with multiple zones — the process follows the same structure, in BluOS Controller for desktop. Images in this chapter are illustrative.

APP

BluOS Controller

AVAILABLE FOR

Windows · macOS

STEPS

6 steps

DESKTOP GUIDE · BLUOS CONTROLLER

Open BluOS Controller and add a new music service.

Step 01

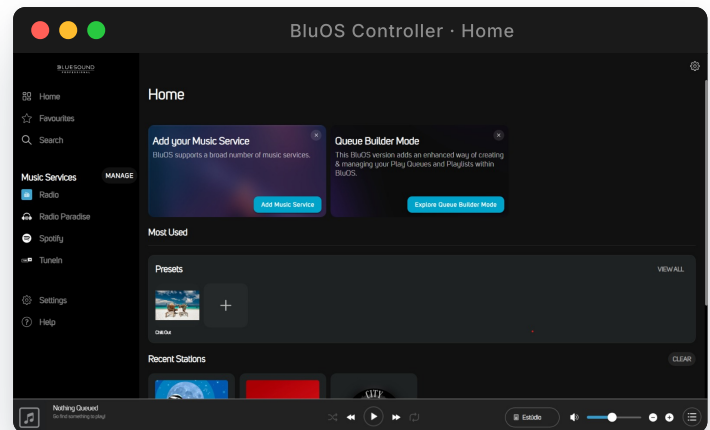
Open BluOS Controller.

Launch the **BluOS Controller** app on your Windows or macOS computer. On the Home screen you'll see the **Add your Music Service** card and the music services already installed in the left sidebar.

- Make sure your computer is on the same network as the Bluesound player.
- Open the **BluOS Controller** app.
- Wait for the app to detect your players and services.

BEFORE YOU START

Have the Waybox welcome email handy — you'll need the *username* and *password* in Step 4.



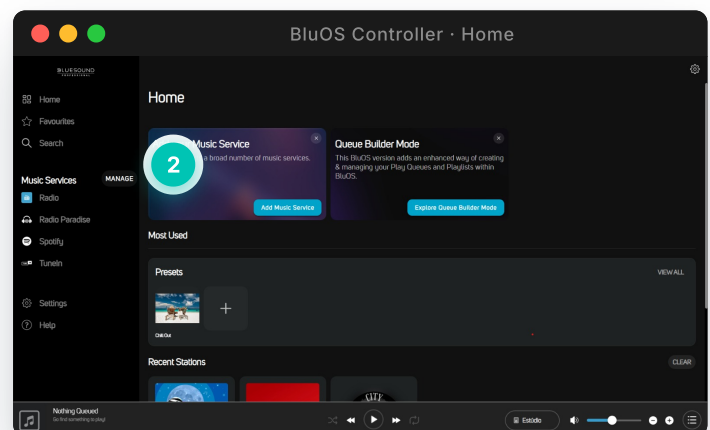
BLUOS CONTROLLER · HOME

Step 02

Click Manage, next to Music Services.

In the left sidebar, locate the **Music Services** section and click the **Manage** button beside the heading. This is where you manage every music service available on the player — including Waybox.

- Identify the **Music Services** section in the sidebar.
- Click the **Manage** button next to the heading.
- The full list of available services appears.



HOME · ADD MUSIC SERVICE

DESKTOP GUIDE · BLUOS CONTROLLER

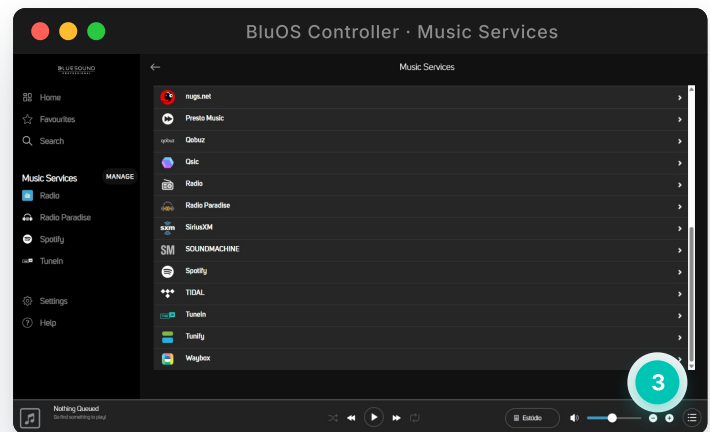
Select Waybox and sign in.

Step 03

Select Waybox from the Music Services list.

BluOS shows every supported music service in alphabetical order. You'll find **Waybox** at the end of the list, identified by our colorful icon.

- Scroll the list until you find **Waybox**.
- Click the name to open the authorization screen.



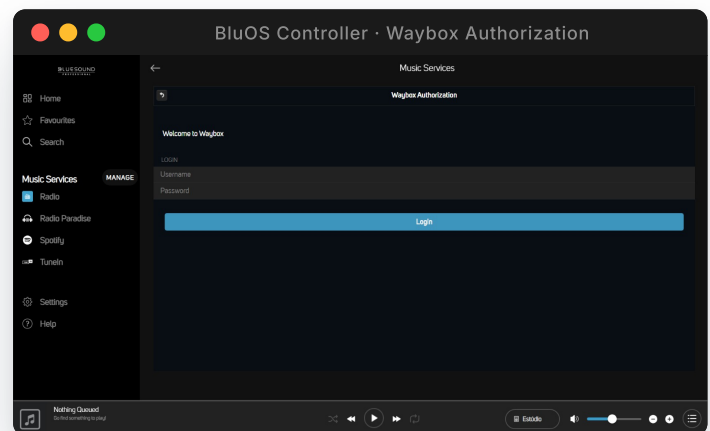
MUSIC SERVICES · SELECT WAYBOX

Step 04

Sign in with your Waybox credentials.

On the **Welcome to Waybox** screen, enter the *username* and *password* you received by email from the Waybox team. Credentials are entered only once — the Controller remembers them.

- Fill the **Username** field with your Waybox user.
- Fill **Password** with your password.
- Click **Login** to continue.



WAYBOX · WELCOME / LOGIN

NO CREDENTIALS YET?

Contact us at support@waybox.pt or check the welcome email sent after you subscribed.

DESKTOP GUIDE · BLUOS CONTROLLER

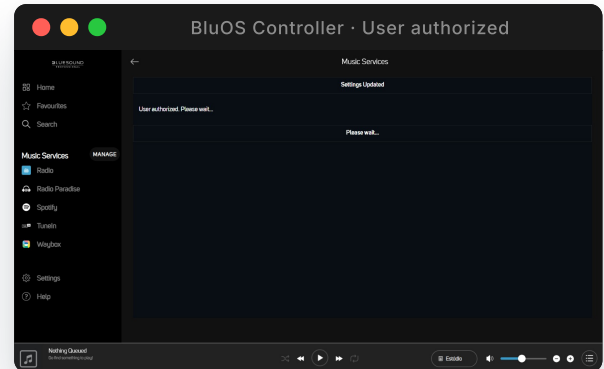
Confirmation and first playback.

Step 05

Wait for system confirmation.

After login, BluOS validates your credentials and adds Waybox as a music service. You'll see **Settings Updated** and **User authorized. Please wait....** Waybox then appears in the sidebar.

- Wait until the app finishes the authorization.
- Confirm **Waybox** appears in the sidebar.



CONFIRMATION · STEP 5

Step 06

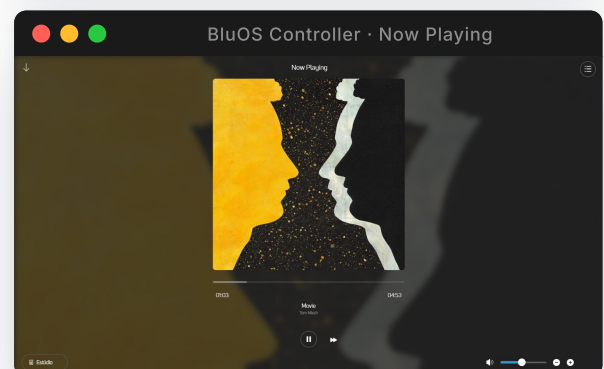
Browse the Waybox library and start playing.

Click **Waybox** in the sidebar. Your library is organized into **Destaques**, **Gênero**, **Temáticas**, **Sazonal**, **Coleções** and **Favoritas** (in-app labels remain in Portuguese). Pick a playlist – music plays on the selected player.

- Select a category (e.g., **Temáticas**).
- Click a playlist to start playback.
- Control volume and track from the Controller's bottom bar.



LIBRARY · STEP 6



NOW PLAYING · STEP 6

CHAPTER 03

We're here to help.

If anything doesn't go as described in this guide, our team is available to support setup and resolve any technical question related to the Waybox × Bluesound integration.

TECHNICAL SUPPORT**Talk to our team.**

We quickly resolve setup questions, credentials, firmware updates, and any doubt about the integration.

E-mail	suporte@waybox.pt
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Phone	+351 215 885 416
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Hours	Weekdays · 9 a.m. – 6 p.m.
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WAYBOX HQ**Where to find us.**

Avenida 5 de Outubro 72 — 6A
1050-059 Lisbon, Portugal

General	geral@waybox.pt
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Web	waybox.pt
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Customer area	app.waybox.pt
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Frequently asked questions**Waybox doesn't show up in the music services list.**

Make sure you're running the latest version of the BluOS app. If you are, reboot the Bluesound player and check again under Music Services.

The credentials aren't accepted.

Make sure you're using exactly the email and password you received — no leading or trailing spaces. If the issue persists, contact us to reissue them.

Music has stopped or is cutting out.

Check the stability of your internet connection and the Wi-Fi signal near the player. Waybox requires a continuous connection for streaming.

How do I add more Bluesound players to my account?

It depends on your contract with us. If your plan covers multiple Bluesound zones, all equipment becomes available after step 4 with the same credentials. To add new zones, contact us at geral@waybox.pt.